Commonwealth of Massachusetts Executive Office of Health and Human Services



EOHHS and Mass.gov Initiative Improving Access to Health and Human Services

June 2004





- A new way to access HHS
- What can be done?
 - Catalog
 - Eligibility Screening
 - Intake Data Collection Tool
- Implementation Plans
- What are the benefits?

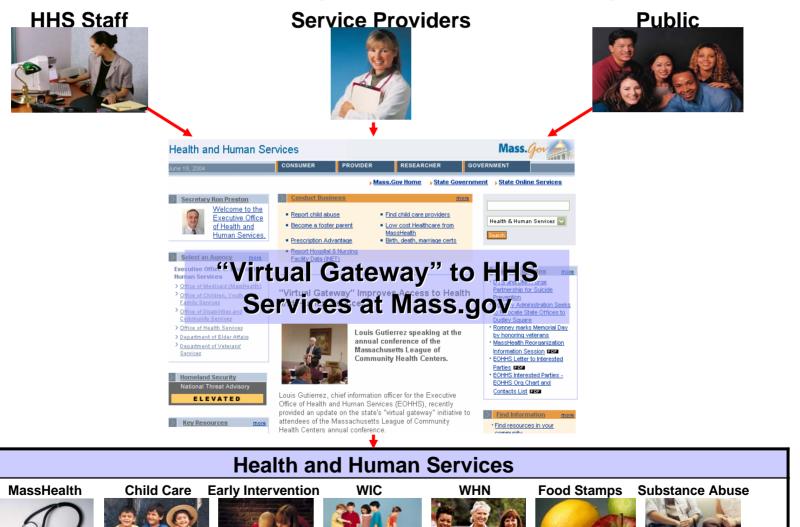




A new way to access HHS



The EOHHS web page at Mass.gov will serve as a single access point on the Internet for a wide variety of programs: an online "virtual gateway".





Starting in July 2004, consumers and service providers will have access to program information and a powerful set of tools over the Internet.

Available to the Public and Providers

Catalog

 An on-line catalog containing descriptions of seven HHS programs available through the virtual gateway

Eligibility and Referral

• A short, on-line survey to determine potential eligibility for health and social service programs. Multiple programs and services can be selected and assessed simultaneously.

Available to selected Providers

Intake (Common Data Collection Tool)

- A convenient on-line data collection tool to aid in the application of multiple programs and services.
- Will be rolled out to providers gradually over time.

Future Capabilities

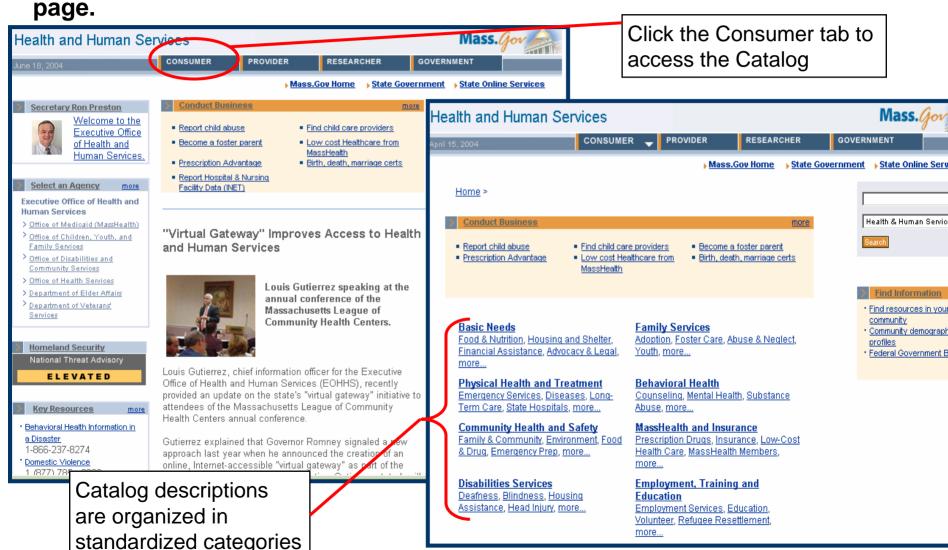
New tools and programs will be added over time. Future capabilities will include service tracking and electronic payment functions for certain HHS programs.



Catalog of Programs and Services



The Catalog can be accessed from the Consumer tab on the EOHHS web page.



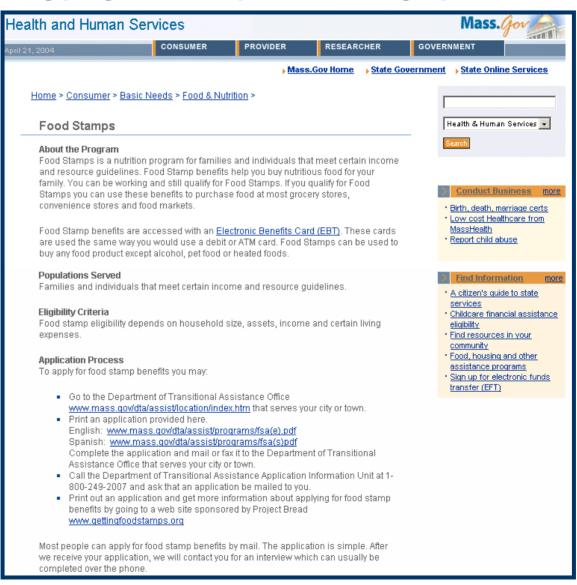


Catalog of Programs and Services



The Catalog gathers existing program descriptions in a single place.

This is just one example for the Food Stamp program





An initiative of EOHHS and Mass.gov **Eligibility Screening**



Potential eligibility will be assessed using answers to questions.

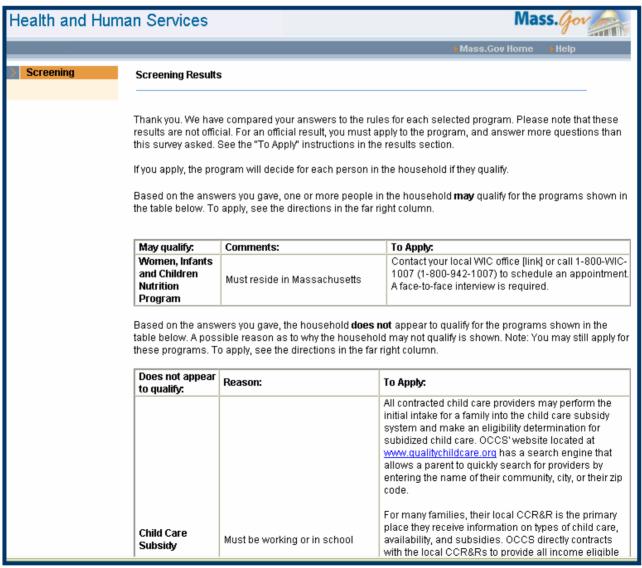
Health and Human Services Wisss. Gov Home Help Wass. Gov Home Help Screening Survey Screening Survey Screening Survey Personal Information In How many people are in the household? 1 Wass. Gov Home Help Screening Survey Personal Information In How many people are in the household? 2. How old are the people in the household (check all that apply)? O-2 years 1 3-4 years In Jan 18 years Commonwealth of Massachusetts. To learn more about other progonate are completely will give a more accurate result. Note: This is not a see Commonwealth of Massachusetts. To learn more about other progonate Pool Stamps Benefits MassHealth (Includes Healthy Start and Children's Medical Se) Substance Abuse Program (Includes gambling) Women's Health Network Women, Infants and Children Nutrition Program		Mass Gov Horne Heln questions	
sere's how it works: The screening survey asks questions about peop uney compares your answers with the program rules. For each program so see the next steps to apply for each program. The rules for each program are complex, and this screening survey does not official answer. If you are interested in a program, you should apply, you may not qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. When you apply, you will be asked more detailed qualify. You may not qualify. When you apply, you will be asked more detailed qualify. You are interested in a program, you should apply, you will be asked more detailed qualify. You may not qualify. When you apply, you will be asked more detailed qualify. You may not qualify. When you apply, you will be asked more detailed qualify. You are interested in a program, you should apply. You may not qualify. You are interested in a program you should apply. You may not qualify. You are interested in a program you should apply. You want to screening survey in the household (check all that apply)? 1. How many people are in the household (check all that apply)? 2. How old a	elcome to Screening	Health and Human Services	Mass.gov
In official answer. If you are interested in a program, you should apply, but may not qualify. When you apply, you will be asked more detailed quarter than a programs of the programs for which the household can screen. You may rograms below. The information you enter into the screening survey is used to programs do you want to screen for? Screen for all listed programs Child Care Subsidy Food Stamps Benefits MassHealth (Includes Healthy Start and Children's Medical Se Substance Abuse Program (Includes gambling) Women's Health Network Women, Infants and Children Nutrition Program	rvey compares your answers with the program rules. For each prograusehold will qualify. If not, you will see the reason why it looks like the		Mass.Gov Home Help
elow are the programs for which the household can screen. You may rograms below. The information you enter into the screening survey is uestions correctly will give a more accurate result. Note: This is not a recommonwealth of Massachusetts. To learn more about other programs do you want to screen for? Screen for all listed programs Child Care Subsidy Food Stamps Benefits MassHealth (Includes Healthy Start and Children's Medical Se) Substance Abuse Program (Includes gambling) Women's Health Network Women, Infants and Children Nutrition Program 5-12 years 13-16 years 14-19 years 17 years 18 years 19-39 years 60-64 years 60-64 years 65 years or greater No wellsabled? No wellsabled person caring for a child?	official answer. If you are interested in a program, you should apply, u may not qualify. When you apply, you will be asked more detailed q		W-111 4000 (1995) (1995)
Ahat programs do you want to screen for? Screen for all listed programs Child Care Subsidy Food Stamps Benefits MassHealth (Includes Healthy Start and Children's Medical Se Substance Abuse Program (Includes gambling) Women's Health Network Women, Infants and Children Nutrition Program	ograms below. The information you enter into the screening survey is estions correctly will give a more accurate result. Note: This is not a		5-12 years
Child Care Subsidy Food Stamps Benefits MassHealth (Includes Healthy Start and Children's Medical Se Substance Abuse Program (Includes gambling) Women, Infants and Children Nutrition Program 3. Is anyone disabled? 40-59 years 60-64 years 65 years or greater No ▼ 4. If yes, is the disabled person caring for a child? ▼ Momen, Infants and Children Nutrition Program	hat programs do you want to screen for?		☐ 18 years
			40-59 years
Women's Health Network Women, Infants and Children Nutrition Program 4. If yes, is the disabled person caring for a child?		2 lo enjero disebled?	65 years or greater
		200 PC	No V



An initiative of EOHHS and Mass.gov Eligibility Screening



Potential eligibility will be reported and instructions for applying to programs will be provided.

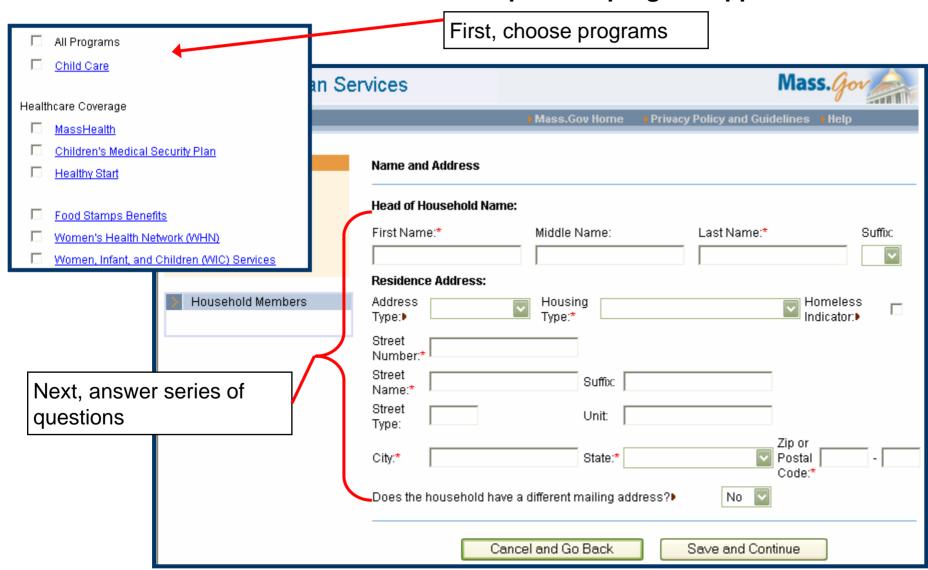




Intake Data Collection Tool



The Intake data collection tool will be rolled out to providers gradually over time. One form can be used to create multiple HHS program applications.

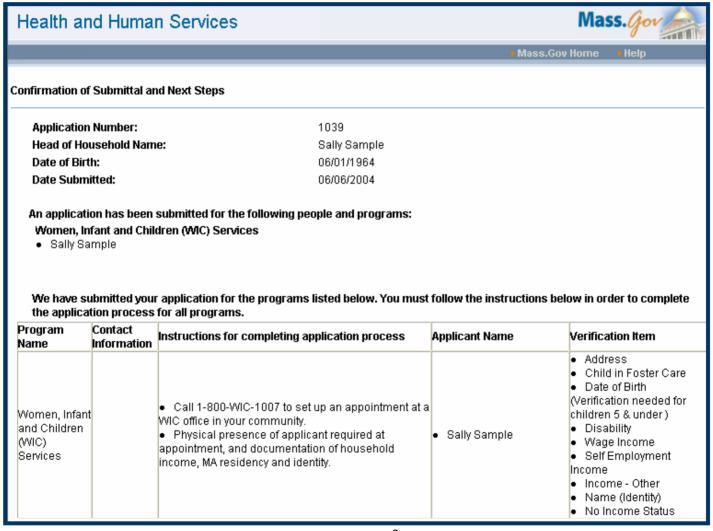








After the data collection process is complete, information is sent to existing HHS agencies and instructions are presented to applicant.







The Intake Data Collection Tool will be rolled out to providers gradually. Pilot implementations are scheduled at four providers starting in July 2004

St. Francis House

 A non-profit, non-sectarian organization in Boston, MA offering daytime shelter and rehabilitative services.

Joseph Smith Community Health Center

 A non-profit organization in Allston, MA offering primary care services and selected specialties.

Massachusetts General Hospital

 One of the premier medical centers offering diagnostic and therapeutic care. They are located in Boston, MA

Community Care for Kids

A Child Care Resource and Referral Agency in Quincy, MA





This initiative will help HHS reach more people and fulfill the Legislature's mandate to EOHHS.

Improve access to HHS programs and services

- A central source on the Internet for descriptions for HHS programs and services
- A data collection tool to assist in the application process

Assure the coordination and quality of services

- An easy method of identifying potential program eligibility
- Tools to help providers manage and monitor applications they submit on behalf of clients

Promote economy, efficiency and improve service delivery

- A method for electronic data submission to HHS
- Tools for ensuring complete and accurate program applications
- Faster eligibility determinations

Maximize federal financial participation

A listing of programs and services that a client may be eligible for, matching client needs to HHS
programs and services